

ABN 49 068 888 531

Head Office: 8 Norman Street, Peakhurst NSW 2210 17 Lanyon Street, Dandenong South VIC 3175 1/49 Donaldson Road, Rocklea QLD 4106

VALIDATION OF WARRANTY TERMS

In order to validate and maintain your Warranty, the following must be adhered to.

1. SERVICING: The Customer is responsible for the Servicing of the Unit, every 6 months or twice per annum. The Customer must provide Proof of Servicing by way of Invoice and photographs at time of Service. These must be sent direct to our Warranty Register at <u>warranty@coldsolutions.com.au</u>

Any defect resulting directly or indirectly from failure to maintain the goods in this manner or failure to have preventative maintenance done will void the Warranty.

2. The Customer must adhere to the Ventilation and Cabinetry Requirements as agreed to when accepting the Proposal of Purchase.

3. If unit is on-sold, moved or changes Ownership, notifcation must be supplied to Cold Display Solutions stating the new of new Entity, ACN and address, together with Contact Name and Mobile Number. This must be done within seven (7) days of handing over the unit, details to be sent to warranty.claims@coldsolutions.com.au

If not adhered, may void any future Warranty Claims.

4. If any Unit or part thereof, are subject to misuse, neglect, alteration, incorrect installation, incorrect environment, accident or damage caused by vermin, transportation arrange by anyone other than use, use of abrasive chemicals or materials, flooding, fire or actts of God, travelling time in excess of 100kms or 1.5hrs from our Service Agent, whichever is the lesser, will invalidate the Warranty Claim.

5. For any service requirements outside of normal Business Hours will incur a surcharge.

6. Except as set out in these Warranty Terms and to the fullest extent permitted by law, Cold Display Solutions shall not be liable for any direct or indirect costs, loss, liability or damage (including special or consequential loss, loss of products or loss or profits) of any kind arising our of or directly or indirectly related to any Service Agent, Approved Installer or recommended Service Provider carrying out any work in connection with these Warranty Terms or otherwise in relation to any Units and you agree to pursue all claims for compensation directs against the Agent, Provider or Installer.